



ETP 100-2010
Frequently Asked Questions
(as of 11/16/2009)

- 1. Three courses will be provided at a time. They are:**
- Second Year Spanish
 - Second Year French
 - AP Chemistry

Buildings will receive a list of approved vendors and the courses they offer from which course participants will make selections.

- 2. 90 district sites will participate per academic year, with 10-15 students per site and a maximum of 30 students and minimum of 15 students per section.**

90 district/building sites will participate however eTech Ohio cannot say exactly how many students will participate per building. A building may have as few as one student interested in taking a specific course and the building may contract with more than 3 vendors to supply the students with the AP and foreign language courses.

- 3. Each district will be responsible for supplying approved enrollment data in a specific format a minimum of 10 business days before the beginning of the course. A commitment to the number of students taking a course must be stated 90 days prior to the start of the course.**

Each vendor may develop their own registration requirements. District/Buildings will negotiate final contract agreements.

- 4. eTech/ODE will determine the eligibility for the district and student program and will continue to identify participants through the EETT grant process.**

Yes

- 5. All eTech synchronous component requirements are met by Illuminate.**

eTech Ohio has not evaluated any vendor capabilities.

- 6. eTech Ohio is responsible for course payment and funding the procurement of these services.**

Grant recipients are responsible for course payment.

7. References in the RFP (Section 8.15, 2.3, 6.1) to videoconferencing and web conferencing are synonymous as long as some form of two-way audio and video can be supported. Since no specification for standards-based videoconferencing (e.g.. H.234), that a broader definition was intended.

Yes

8. Consistent course schedules will be defined by eTech Ohio. Instructors will only be available during scheduled course time.

Each vendor will be responsible for setting their own course schedules.

9. Training will be provided to administrators and staff responsible for monitoring students and providing assistance to students. Training will also be provided to students and parents who would access the system as users.

Yes

10. Participation by the Vendor at the Initial Technical Assistance and Professional Development meeting with EETT grant recipients would include making a general presentation and basic demonstration to the grant recipients about the system overall and also to provide one small-group training session, if appropriate.

Yes, including a Question and Answer Session

11. Suitable training facilities would be provided (by eTech) for the Training and Professional Development hands-on workshops and that training would consist of workshops available to groups of up to 15 participants on a fee schedule included in the RFP response, based on need.

Facilities for the Initial Technical Assistance and Professional Development meeting with EETT grant recipients will be provided by eTech Ohio. Additional training will be the responsibility of the vendor and grant recipient.

12. There will be no automated SIS integration. Districts are responsible for providing all student enrollment data as specified, including information to allow the Vendor to specify a unique username and password for each user.

Each vendor may determine their own enrollment requirements. District/Buildings will negotiate final contract agreements.

13. All reporting needs (including Trend analysis) can be met with 5 medium complexity reports provided to eTech with data that is collected and stored in the LMS through core functions.

Vendor must supply eTech Ohio with quarterly reports.

14. All Vendor tasks as it relates to Project Methodology (Section 8.5 “Manage the project; Guide project execution; and facilitate communications among stakeholders...”) is limited to the communication responsibilities for the operational elements of the process. Stakeholders only include eTech representative, K-12 District administrators, content area teachers for provided courses, enrolled students, and parents of enrolled students.

Yes

15. All course content would be provided by the Vendor. Ohio instructors will not be trained on teaching the provided courses or developing additional courses.

Yes

16. A table of content for the RFP written response fulfills the requirement of an index.

Yes

17. The 24x7 phone help desk support provided will be for technology/how-to related questions for district administrators, students and parents.

Each vendor may decide what services they wish to offer.

18. No Student Services (i.e. tutoring, parent conferences, office hours, etc.) will be provided by the vendor.

Each vendor may decide what services they wish to offer.

19. All students will be associated with a participating school district.

Yes

20. Vendor provided Instructors will have no reporting responsibilities/relationships to Building principals/district superintendents.

Each vendor may decide what services they wish to offer. Grant recipients will contract with vendors based upon services offered.

21. eTech will provide timely response to all Vendor inquires during the ongoing program. eTech will also facilitate timely responses for any inquires that require responses from any other identified stakeholder.

eTech Ohio will provide timely response to all Vendor Inquires through the posting of FAQs on the eTech Ohio website.

22. Vendor determined best of breed course content will be provided based on meeting Ohio Academic Content Standards. Course content will not be customized based on eTech or individual District requirements.

Yes

23. Upon reviewing the RFP, our legal and contracts team request the opportunity to discuss language utilized in the RFP particularly from a legal and contracting perspective. Areas of discussion pertaining to order of precedence, intellectual property, limitations of liability, in addition to others, are areas we'd like to discuss with eTech and the State Counsel prior to our response.

See generally Section 5 of the RFP: after award of contract inquiries may be had regarding meaning of standard contract terms. For purposes of your RFP response, assume that terms and conditions are required provisions of the contract. Section 3.1 of the RFP states that from the release of the RFP until the Contract execution, prospective Contractors may not communicate with any eTech Ohio staff or Commission member.