

## **TOPIC: STRATEGIES TO LOWER THE TOTAL COST OF OWNERSHIP**

### **QUESTION: What are the pros and cons of using this technology?**

“The nice thing about open source is there’s not that initial financial investment. We have an internet service provider that allows us to set up servers on site. And, that’s obviously an advantage rather than trying to set something up in more of a hosted environment.

Sometimes it’s a little bit quirky software. All the bugs aren’t worked out of it. And sometimes you have to work around an issue. But at the same time somebody pointed out sometimes with some of the proprietary solutions they try to pack so much into the software that it does way more than you could ever really need. And the nice thing about some of these open source projects is you can find a very targeted piece of software that does exactly what you need and really nothing more. If you need another application, you can find a different piece of software to do that. As I’ve mentioned, we have three pieces of software right now running on our web server that we utilize a lot and they’re not connected to each other, other than the fact that they’re all open source projects.”

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