

TOPIC: TECHNICAL SOLUTIONS TO INCREASE EFFICIENCY

QUESTION: Why should I use this technology?

“You’re using the capabilities there in an operating system that you’ve already paid for to its full extent to do things that it’s designed to do to make your job easier.

In the long run it reduces your cost, because you can have a more limited number of technicians solving problems because they are centrally located. Teacher can e-mail in a request and a lot of times it’s a two or three minute fix. and sometimes the other advantage with remote, you can have multiple remote connections open at the same time. So, let’s say you’re doing the same thing, you gotta do the same thing on ten different computers, I can have computer A rebooting while I’m starting computer B while computer C is finishing up and have all three of those screens open. So, you can actually be doing multiple things to multiple computers at the same time because, they’re all just windows on your own desktop. So, you’re actually literally working on multiple things without going anywhere. So, it cuts your time down a lot.”

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